

# SERVICE PROGRAM



## SP 3-144-001-R1

NOVEMBER, 2005

**ATTENTION: SERVICE MANAGERS / PARTS MANAGERS**

**SUBJECT: REPLACE FAULTY GATEWAY MODULES**

**VEHICLES  
AFFECTED: CERTAIN AUTOCAR WX AND WXR MODEL VEHICLES BUILT  
BETWEEN 12/21/2004 AND 8/15/2005, VIN RANGE 201563 TO 202538**

### Refer to the original service bulletin SP 3-144-001

In the original document, under the section labeled "Repair Procedure", item #8 on page 10 of 11 stated the following:

8. *Remove the gateway module from the bracket and return the module to the manufacturer. The gateway module must be packaged and shipped to the following address:*

*Mike Frewin  
Account Executive  
Pacific Insight Electronics Corp.  
1155 Insight Drive  
Nelson, BC V1L 5P5  
Phone: 250-354-1155 ext. 266  
Fax: 250-354-1166  
www.pacificinsight.com (PIH: TSX)*

*For shipping costs, use FedEx shipping account #136769863.*

After some confusion regarding what procedure should be followed to obtain replacement components and also how the faulty units should be handled, Autocar would like to change item #8 to read as follows:

8. Return and replacement policy:
  - a. To obtain replacement gateway modules, the following person must be contacted at Autocar:
    - i. Sally Johnson: phone 765 489 6016, e-mail [sjohnson@autocartruck.com](mailto:sjohnson@autocartruck.com)
  - b. If she is not available, please contact:
    - i. Alton Sanders: phone 765 489 6032, e-mail [asanders@autocartruck.com](mailto:asanders@autocartruck.com), or
    - ii. Tim McGinnis: phone 765 489 6062, e-mail [tmcginnis@autocartruck.com](mailto:tmcginnis@autocartruck.com), or
    - iii. Chad Semler: phone 756 489 6007, e-mail [csemler@autocartruck.com](mailto:csemler@autocartruck.com)
  - c. Remove the faulty gateway module from the bracket and discard it. Do not ship the faulty gateway modules back to the supplier.

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Please accept my apologies for any confusion caused and feel free to contact me with any questions relating to the addendum.

Regards  
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jtheart@autocartruck.com

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Hagerstown  
IN 47346